

KEYPAD EXCHANGE CAMPAIGN

Dear Resident,

Bela-Bela Local Municipality is currently undertaking a process whereby residents can voluntarily exchange their Conlog smart meter keypad for a new and improved version that offers longer battery life and improved performance.

This upgrade is optional but recommended for customers experiencing short battery life on their existing keypad.

How do I know which keypad I have?



How do I know if I need to exchange mine?

- If your keypad battery is not lasting long.
- You can manually check on your keypad by entering #39#.

If the display shows software version **V1.6.7**, you qualify to exchange your keypad for the new version.



How can I exchange it?

Please use the link below or QR Code to book an appointment for a technician to come and change your faulty keypad:

Link: <https://belabelart29crm.maplogiq.com>

OR Scan the QR Code below



What does it cost?

The keypad exchange is free of charge.

We encourage residents who are experiencing battery issues to make use of this opportunity to upgrade to the improved keypad.

Need More Support?

For more information, please contact your local municipal office on **(014) 736 8000** or email: info@belabela.gov.za

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