



## Bela-Bela Local Municipality

58 Chris Hani Drive, Bela-Bela, Limpopo

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Tel: 014-736 8000 Fax: 014-736 3288

Website: [www.belabela.gov.za](http://www.belabela.gov.za)

### Office of the Budget and Treasury

#### **REQUEST FOR QUOTATION: CUSTOMER CARE TRAINING FOR 28 OFFICIALS**

Written quotations are hereby invited for the Supply and Delivery of the following:

**1X ACCREDITED SERVICE PROVIDER TO CONDUCT TRAINING ON CUSTOMER CARE**

**THE TRAINING MUST BE IN ACCORDANCE WITH SAQA UNIT STANDARD 113955 , ON NFQ LEVEL 3 AND THE SERVICE PROVIDER MUST BE ACCREDITED WITH THE RELEVANT SETA**

**NUMBER OF OFFICIALS TO BE TRAINED: TWELVE (28)**

The quotations must be delivered not later than 12.00, on the 05 August 2016 to: Supply Chain Management Unit, 58 Chris Hani Drive, Bela- Bela: Fax: (014 736 3288; Tel no: 014 736 8000

The following conditions will apply:

- Price(s) quoted must be valid for at least thirty (30) days from date of your offer
- This quotation will be evaluated in terms of the 80/20 preference system as prescribed in the preferential Procurement Policy Framework Act (no 5 of 2000)
- The successful bidder will be the one scoring the highest points
- Bidders are required to complete MBD 4 and 9 forms, obtainable from the SCM office.
- Certified copy of Company registration
- Original valid SARS Tax Clearance Certificate and BBBEE Certificate only for preference points

**MR M M MALULEKA  
MUNICIPAL MANAGER**

