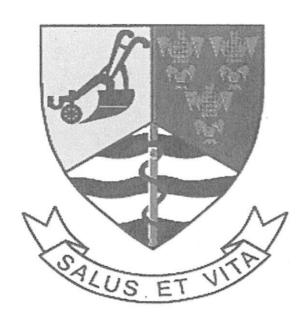
### **BELA - BELA LOCAL MUNICIPALITY**



2023/2024

PERFORMANCE AGREEMENT

**FOR** 

DT RABOROLO

**ACTING SENIOR MANAGER SOCIAL AND COMMUNITY SERVICES** 

1 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager

VW

### PERFORMANCE AGREEMENT

### MADE AND ENTERED INTO BY AND BETWEEN:

### THE BELA-BELA LOCAL MUNICIPALITY

### AS REPRESENTED BY THE MUNICIPAL MANAGER

### TG RAMAGAGA

(Herein and after referred to as the Employer)

### **AND**

### DT RABOROLO

(Herein and after referred to as the Employee)

FOR THE PERIOD

01 JULY 2023 TO 31 AUGUST 2023

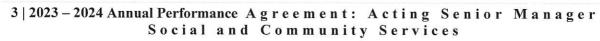


### 1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act No. 32 of 2000 ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties";
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement;
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals;
- 1.4 The Parties wish to ensure that there is compliance with Sections 57 (4A), 57 (4B) and 57 (5) of the Systems Act;
- 1.5 In this Agreement, the following terms will have the meaning ascribed thereto:
  - 1.5.1 "Core competencies"- means competencies that cut across all levels of work in a municipality and enhance contextualized leadership that guarantees service delivery impact;
  - 1.5.2 "**Leading competencies**"- means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results;
  - 1.5.3 "this Agreement"- means the performance Agreement between the Employer and the Employee and the Annexures thereto:
  - 1.5.4 "the Mayor"- means the Mayor of council appointed in terms of the Local Government: Municipal Structures Act No. 117 of 1998;
  - 1.5.5 "the Employee"- means the Senior Manager Social and Community Services appointed in terms of Section 56 (1) (a) (i) of the Local Government Municipal Systems Act No 32 of 2000
    - "the Employer"- means Bela-Bela Municipal Council; and
  - 1.5.6 "the Parties" means the Employer and the Employee.

DI

S



### 1.5.7 Regulations

- 1.5.7.1 Local Government: Municipal Planning and Performance Management regulations, 2001
- 1.5.7.2 Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly Accountable to Municipal Managers, 2006
- 1.5.7.3 Local Government: Regulations on appointment and conditions of employment of senior managers. (17 January 2014)
- 1.5.7.4 Local Government: Municipal Regulations on minimum Competency Levels, 2007, issued in terms of the Municipal Finance Management Act, No. 56 of 2003, as published under Government Notice No. 493 in Government Gazette No. 29967 of 15 June 2007
- "Senior Manager" means a municipal manager or acting municipal manager, 1.5.8 appointed in terms of section 54A of the Act, and includes a manager directly accountable to a municipal manager appointed in terms of section 56 of the Act.
- 1.5.9 "Evaluation Panel"- means the committee constituted for the purpose of evaluating performance of the Municipal Manager and Managers directly accountable to the Municipal Manager.

### 2. PURPOSE OF THE PERFORMANCE AGREEMENT

- 2.1 The purpose of this Agreement is to:
- 2.1.1 Comply with the provisions of Section 57(1) (b), (4A), (4B) and (5) of the Act as well the employment contract entered into between the parties;
  - 2.1.2 Specify objectives in terms of the key performance indicators and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget implementation Plan (SDBIP) and the Budget of the municipality;
  - 2.1.3 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.
  - 2.1.4 Specify accountabilities as set out in a Performance Plan, which forms an Annexure to the Performance Agreement;
  - 2.1.5 Monitor and measure performance against set targeted outputs:

- 2.1.6 Use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.1.7 Reward the **Employee** appropriately, in the event of outstanding performance;
- 2.1.8 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

### 3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on **01 July 2023**, irrespective of the date on which it was signed by both **Parties**, and will remain in force until **31 August 2023** thereafter, a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the **Parties** for the next financial year or any portion thereof;
- 3.2 The **Parties** will conclude a new Performance Agreement that replaces this Agreement at least once a year by not later that 31<sup>st</sup> of July of the succeeding financial year;
- 3.3 This Agreement will terminate on the termination of the **Employee's** contract of employment for any reason; and
- 3.4 The Parties agree to review the provisions of this agreement during **June** each year
- 3.5 If at any time during the validity of this Agreement the work environment alters to the extent that the contents of this Agreement are no longer appropriate, the contents <u>must</u>, by mutual agreement between the **Parties**, immediately be revised.

### 4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
  - 4.1.1 The performance objectives, and targets that must be met by the employee
  - 4.1.2 The time frames within which those performance objectives and targets must be met; and
  - 4.1.3 The Competencies comprising of the Leading Competencies and the Core Competencies
- 4.2 The performance objectives, and targets reflected in Performance Plan are set by the **Employer** in consultation with the **Employee** and based on the Approved 2023/2024 Integrated Development Plan, Approved 2023/2024 Service Delivery and Budget Implementation Plan (SDBIP) and the Approved 2023/2024 Budget of the **Employer**, and shall include:

5 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

VILL

- 4.2.1 Key objectives: that describes the main tasks that need to be done;
- 4.2.2 Key performance indicators: that provides the details of the evidence that must be provided to show that a key objective has been achieved;
- 4.2.3 Target dates: that describes the time frame in which the targets must be achieved; and
- 4.2.4 Weightings: showing the relative importance of the key objectives to each other;
- 4.3 The Personal Development Plan (Annexure B) sets out the **Employee's** personal development requirements in line with the objectives and targets of the **Employer**; and
- 4.4 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.
- 4.5 Disclosure of Financial Interests (Annexure C) set out the financial interests of the employee

### 5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the municipality;
- 5.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required;
- 5.3 The **Employer** will consult the **Employee** about the specific performance standards that will be included in the performance management system as applicable to the **Employee**;
- The **Employee** undertakes to actively focus towards the promotion and implementation of the (KPAs), including special projects relevant to the employee's responsibilities, within the local government framework;
- 5.5 The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, Operational Performance in the form of key performance indicators (KPIs) under specific Key Performance Areas (KPAs) and Competencies: Leading- and Core Competencies, both of which shall be contained in the Performance Agreement.
- 5.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Competencies: Leading- and Core Competencies respectively.
- Each area of assessment will be weighted and will contribute a specific part to the total score.

6 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

T

UW

- 5.5.3 KPAs covering the main areas of work will account for 80% and Competencies: Leading and Core Competencies will account for 20% of the final assessment.
- The **Employee's** assessment will be based on his / her performance in terms of the key performance indicator outputs / outcomes identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee

	Key Performance Areas	Weighting
1	Basic Service and Infrastructure Development	50%
2	Municipal Institutional Development and Transformation	20%
3	Local Economic Development (LED)	0%
4	Municipal Financial Viability and Management	10%
5	Good Governance and Public Participation	20%
6	Spatial Rationale	0%
	Total	100%
	The KPA must constitute 100% and	d be converted to 80%

5.7 In the case of managers directly accountable to the municipal manager, KPAs related to the functional area of the relevant manager, must be subject to negotiation between the municipal manager and the relevant manager.

D.T





### 6. COMPETENCY FRAMEWORK<sup>1</sup>

- 6.1 A person appointed as a senior manager must have the competencies as set out in this framework. Focus must also be placed on the following key factors:
  - (a) Critical leading competencies that drive the strategic intent and direction of local government;
  - (b) Core competencies which senior managers are expected to possess, and which drive the execution of the leading competencies; and
  - (c) The eight Batho Pele principles.
- 6.2 The competency framework consists of **six leading competencies** which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.
- 6.3 The competency framework further involves **six core competencies** that act as drivers to ensure that the leading competencies are executed at an optimal level.

### 6.4 Competency Framework Structure

6.4.1 The competencies that appear in the competency framework are detailed below:

CRITICAL LEADING COMPETENCIES			
Six (6) Leading Competencies	Twenty (20) driving competencies		
Strategic Direction and Leadership	Impact and Influence		
	Institutional Performance Management		
	Strategic Planning and Management		
	Organisational Awareness		
People Management	Human Capital Planning and Development		
	Diversity Management		
	Employee Relations Management		
	Negotiation and Dispute Management		
Program and Project Management	Program and Project Planning and Implementation		
	Service Delivery Management		
	Program and Project Monitoring and Evaluation		
Financial Management	Budget Planning and Execution		
Name of the state	Financial Strategy and Delivery		
	Financial Reporting and Monitoring		
Change Management	Change Vision and Strategy		
	Process Design and Improvement		

<sup>&</sup>lt;sup>1</sup> This competency Framework replaces regulation 26 (8) of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, (Government Notice No. 805) as published in Government Gazette No. 29089 of 1 August 2006.

8 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

/J

VW

CRITICAL LEADING COMPETENCIES		
Six (6) Leading Competencies	Twenty (20) driving competencies	
	Change Impact Monitoring and Evaluation	
Governance Leadership	Policy Formulation	
***	Risk and Compliance Management	
	Cooperative Governance	
SIX (6)	CORE COMPETENCIES	
	Moral Competence	
P	lanning and Organising	
A	analysis and Innovation	
Knowledg	ge and Information Management	
	Communication	
Re	esults and Quality Focus	

### 7. PERFORMANCE ASSESSMENT

- 7.1 The Performance Plan (Annexure A) to this Agreement sets out:
- 7.1.1 The standards and procedures for evaluating the Employee's performance; and
- 7.1.2 The intervals for the evaluation of the Employee's performance;
- 7.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force;
- 7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames;
- 7.4 The **Employee's** performance will be measured in terms of contributions to the strategic objectives and strategies set out in the **Employer's** IDP.
- 7.5 The Annual performance appraisal will involve:
- 7.5.1 Assessment of the achievement of results as outlined in the Performance Plan
- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to *ad-hoc* tasks that had to be performed under the KPA
- (b) Values are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and

9 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

I]

P.7

converted to the 1-5 point scale automatically. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a chance to submit evidence of performance where a disagreement

- (c) The Employee will submit his self-evaluation to the Employer prior to the formal assessment; and
- (d) An overall score will be calculated based on the total of the individual scores calculated above.
- 7.5.2 Assessment of the Leading Competencies and Core Competencies:
- (a) There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance.
- (b) All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.
- (c) The competency framework is underscored by four (4) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession and planning, and promotion.

### 7.5.3 Achievement Levels

- 7.5.3.1 The achievement levels indicated in the table below serves as a benchmark for the appointments, succession planning and development interventions.
- 7.5.3.2 Individuals falling within the Basic range are deemed unsuitable for the role of senior manager, and caution should be applied in promoting and appointing such persons.
- 7.5.3.3 Individuals that operate in the Superior range are deemed highly competent and demonstrate an exceptional level of practical knowledge, attitude and quality. These individuals should be considered for higher positions, and should be earmarked for leadership programs and succession planning.

D.T





<b>Achievement Levels</b>	Description
Basic 1	Applies basic concepts, methods, and understanding of local
	government operations, but requires supervision and development
	intervention
Competent 2	Develops and applies more progressive concepts, methods and
	understanding.
	Plans and guides the work of others and executes progressive
	analyses
Advanced 3	Develops and applies complex concepts, methods and
	understanding.
	Effectively directs and leads group and executes in-depth analyses
Superior 4	Has a comprehensive understanding of local government
	operations, critical in shaping strategic direction and change,
	develops and applies comprehensive concepts and methods.



### 7.5.4 COMPETENCY DESCRIPTION: LEADING COMPETENCIES

Cluster	Leading Competencie	es		Weight
Competency	Strategic Direction an	nd Leadership <sup>1</sup>		
Name				
Competency	Provide and direct a v	vision for the institution	n, and inspire and deploy others to deliver on	
Definition	the strategic institution	onal mandate.		
		CHIEVEMENT LEV	ELS	
BASIC		ADVANCED	SUPERIOR	10
				10
<ul> <li>Understand the institutional and departmental strategic objectives, but lacks ability to inspire others to achieve set mandate</li> <li>Describe how specific tasks link to the institutional strategies but has limited influence in directing strategy</li> <li>Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole</li> <li>Demonstrate a basic understanding of key decision makers</li> </ul>	<ul> <li>Give direction to a team in realising the institution's strategic mandate and set objectives</li> <li>Has a positive impact and influence on the morale, engagement and participation of team members</li> <li>Develop actions plans to execute and guide strategy implementation</li> <li>Assist in defining performance measures to monitor the progress and effectiveness of the institution</li> <li>Displays and awareness of institutional structures and political factors</li> <li>Effectively communicate barriers to</li> </ul>	activities to determine value and alignment to strategic intent  Display in-depth knowledge and understanding of strategic planning  Align strategy and goals across all functional areas  Actively define performance measures to monitor the progress and effectiveness of the institution  Consistently challenge strategic plans to ensure relevance  Understand institutional structures and political factors, and the consequences of actions	<ul> <li>Structure and position the institution to local government priorities</li> <li>Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework</li> <li>Hold self-accountable for strategy execution and results</li> <li>Provide impact and influence through building and maintaining strategic relationships</li> <li>Create an environment that facilitates loyalty an innovation display a superior level of self-discipline and integrity in actions</li> <li>Integrate various systems into a collective whole to optimise institutional performance management</li> <li>Uses understanding of competing interests to manoeuvre successfully to a win/win outcome</li> </ul>	

12 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

yw Dily

Cluster	Leading Competence	ies		Weight
Competency Name	Strategic Direction	and Leadership <sup>1</sup>		
Competency Definition	the strategic institut		n, and inspire and deploy others to deliver on	
BASIC	COMPETENT	ADVANCED	SUPERIOR	10
	execution to relevant parties  Provide guidance to all stakeholders in the achievement of the strategic mandate  Understand the aim and objectives of the institution and relate it to own work	<ul> <li>Guide the institution through complex and ambiguous concern</li> <li>Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances</li> </ul>		

Cluster	Leading Competencies			Weight
Competency Name	People Management <sup>2</sup>			
Competency Definition	Effectively manage, inspire and e		*** i.*	
	talent and build nature relation	onships in order to a	chieve institutional	
	objectives			
	ACHIEVEMENT LEV	ELS		
BASIC	COMPETENT	ADVANCED	SUPERIOR	10
<ul> <li>Participate in team goal setting and problem solving</li> <li>Interact and collaborate with people of diverse backgrounds</li> <li>Aware of guidelines for employee development, but requires support in implementing development initiatives</li> </ul>	<ul> <li>Seek opportunities to increase team contribution and responsibility</li> <li>Respect and support the diverse nature of others and be aware of the benefits of a diverse approach</li> <li>Effectively delegate tasks and empower others to increase contribution and execute functions optimally</li> <li>Apply relevant employee legislation fairly and consistently</li> <li>Facilitate team goal-setting and problem solving</li> <li>Effectively identify capacity requirements to fulfil the strategic mandate</li> </ul>	<ul> <li>Identify ineffective team and work processes and recommend remedial interventions</li> <li>Recognise and reward effective and desired behaviour</li> <li>Provide mentoring and guidance to others in order to increase personal effectiveness</li> <li>Identify development and learning needs within the team</li> <li>Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism</li> <li>Inspire a culture of performance excellence by giving positive and constructive feedback to the team</li> <li>Achieve agreement or consensus in adversarial environments</li> <li>Lead and unite diverse teams</li> </ul>	<ul> <li>Develop and incorporate best practice people management processes, approaches and tools across the institution</li> <li>Foster a culture of discipline, responsibility and accountability</li> <li>Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution</li> <li>Develop comprehensive integrated strategies and approaches to human capital development and management</li> <li>Actively identify trends and predict capacity requirements to facilitate unified transition and performance management</li> </ul>	D.7

14 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

T

Cluster	Leading Competencies			Weight
Competency Name	People Management <sup>2</sup>			
Competency Definition	Effectively manage, inspire and talent and build nature relational objectives		15100 150	-
	ACHIEVEMENT LEV	VELS		
BASIC	COMPETENT	ADVANCED	SUPERIOR	10
*		across divisions to achieve institutional objectives		

15 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager

Social and Community Services

Competency Definition Ab ma obj		am and project management uate specific activities in	9,11	
ma obj	anage, monitor and eval	uate specific activities in	9,11	
		LEVELS		
BASIC	OMPETENT	ADVANCED	SUPERIOR	10
<ul> <li>Initiate projects after approval from higher authorities</li> <li>Understand procedures of program and project management methodology, implications and stakeholder involvement</li> <li>Understand the rational</li> </ul>	Establish broad stakeholder involvement and communicate the project status and key milestones Define the roles and responsibilities of the project team and create clarity around	<ul> <li>Manage multiple programs and balance priorities and conflicts according to institutional goals</li> <li>Apply effective risk management strategies through impact assessment and</li> </ul>	<ul> <li>Understand and conceptualise the long-term implications of desired project outcomes</li> <li>Direct a comprehensive strategic macro and micro</li> </ul>	
<ul> <li>Understand the rational of projects in relation to the institution's strategic objectives</li> <li>Document and communicate factors and risk associated with own work</li> <li>Use results and approaches of successful project implementation as guide</li> </ul>	create clarity around expectations  Find a balance between project deadline and the quality of deliverables  Identify appropriate project resources to facilitate the effective completion of the deliverables  Comply with statutory requirements and apply policies in a consistent manner  Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource allocation	impact assessment and resource requirements  • Modify project scope and budget when required without compromising the quality and objectives of the project  • Involve top-level authorities and relevant stakeholders in seeking project buy-in  • Identify and apply contemporary project management methodology  • Influence and motivate project team to deliver exceptional results  • Monitor policy implementation and apply procedures to manage risks	and micro analysis and scope projects accordingly to realise institutional objectives  Consider and initiate projects that focus on achievement of the long-term objectives  Influence people in positions of authority to implement outcomes of projects  Lead and direct translation of policy into workable action plans  Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as	

16 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services



Cluster
Competency
Name
Competency
Definition
BASIC
<ul> <li>Understand basic financial concepts and methods as they relate to institutional processes and activities</li> <li>Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems</li> <li>Understand the importance of financial accountability</li> <li>Understand the importance of asset control</li> </ul>

17 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager

Social and Community Services

Cluster	Leading Competencie	es		Weight
Competency	Financial Manageme	nt <sup>4</sup>		
Name				
Competency	Able to compile, and	manage budgets, con	trol cash flow, institute financial	
Definition	<b>Definition</b> risk management and administer procurement processes in accordance			
	with recognised fina	ncial practices. Furth	ner to ensure that all financial	
	transactions are mana	nged in an ethical man	nner	
	ACHIEV	EMENT LEVELS		
BASIC	COMPETENT	ADVANCED	SUPERIOR	20
	reviewed an updated  Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget	regarding asset control Promote National Treasury's regulatory framework for Financial Management		

Cluster	Leading Competencies	Weight
Competency	Change Leadership <sup>5</sup>	
Name		
Competency	Able to direct and initiate institutional transformation on all levels in order	
Definition		
Deminion	to successfully drive and implement new initiatives and deliver	
	professional and quality services to the community	
	ACHIEVEMENT LEVELS	
BASIC	COMPETENT ADVANCED SUPERIOR	10
Display an awareness of change interventions, and the benefits of transformation initiatives  Able to identify basic needs for change  Identify gaps between the current and desired state  Identify potential risk and challenges to transformation, including resistance to change factors  Participate in change programs and piloting change interventions  Understand the impact of change interventions on the institution within the broader scope of Local Government	change readiness levels and assist in resolving resistance to change factors  Design change interventions that are aligned with  impactful change programs  Benchmark change interventions against best change practices  Understand the impact and psychology of change, and put	
	the remedial institution's interventions in	7.0
19   2023 – 202	4 Annual Performance Agreement: Acting Senior Man	1
15.	Social and Community Services	<i>j</i>
4		VW
		•



Cluster	Leading Competence	eies		Weight				
Competency	Change Leadership	Change Leadership⁵						
Name								
Competency	Able to direct and in	nitiate institutional trans	formation on all levels in order					
Definition	to successfully di	rive and implement	new initiatives and deliver					
professional and quality services to the community								
	ACHIE	VEMENT LEVELS						
BASIC	COMPETENT	ADVANCED	SUPERIOR	10				
	strategic objectives and goals	place to facilitate effective transformation  Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation						

0.1

Vn.

D

	Cluster	Leading Competencie	es		Weight				
Competency Name Competency		Governance Leadership <sup>6</sup>							
		Able to promote, direct and apply professionalism in managing risk and							
	Definition	compliance requireme	compliance requirements and apply a thorough understanding of governance						
			11.	ect the conceptualisation of					
			enhance cooperative govern	•					
			EMENT LEVELS						
_									
B	ASIC	COMPETENT	ADVANCED	SUPERIOR	10				
•	Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders  Provide input into policy formulation	Display a thorough understanding of governance and risk and compliance factors and implement plans to address these     Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution     Actively drive policy formulation within the institution to ensure the achievement of objectives	<ul> <li>Able to link risk initiatives into key institutional objectives and drivers</li> <li>Identify, analyse and measure risk, create valid risk forecast, and map risk profiles</li> <li>Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives</li> <li>Demonstrate a thorough understanding of risk retention plans</li> <li>Identify an implement comprehensive risk management systems and processes</li> <li>Implement and monitor and formulation of policies, identify and analyse constraints and challenges with implementations and provide recommendations for improvement</li> </ul>	<ul> <li>Demonstrate a high level of commitment in complying with governance requirements</li> <li>Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework</li> <li>Able to advise Local Government on risk management strategies, best practice interventions and compliance management</li> <li>Able to forge positive relationships on governance level to enhance the effectiveness of Local Government</li> <li>Able to shape, direct and drive the formulation of policies on a macro level</li> </ul>					



### 7.5.5 COMPETENCY DESCRIPTION: CORE COMPETENCIES

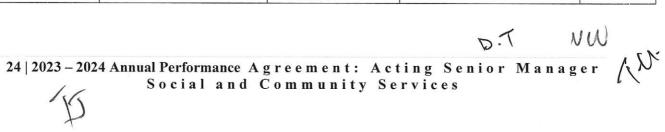
Cluster	Core Competencies			Weight
Competency Name Moral Competence <sup>1</sup>				
Competency Definition  BASIC	and consistently display bel ACHIEVEMI COMPETENT	ers, apply reasoning that promotes I haviour that reflects moral compete ENT LEVELS ADVANCED	SUPERIOR	5
<ul> <li>Realise the impact of acting with integrity, but requires guidance and development in implementing principles</li> <li>Follow basic rules and regulations of the institution</li> <li>Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent.</li> </ul>	<ul> <li>Conduct self in alignment with values of Local Government and the institution</li> <li>Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver</li> <li>Actively report fraudulent and activity of corruption within local government</li> <li>Understand and honour the confidential nature of matters without seeking personal gain</li> <li>Able to deal with situations of conflict of interest promptly and in the best interest of local government</li> </ul>	<ul> <li>Identify, develop, and apply measures of self-correction</li> <li>Able to gain trust and respect through aligning actions with commitments</li> <li>Make proposals and recommendation that are transparent and gain the approval of relevant stakeholders</li> <li>Present values, beliefs and ides that are congruent with the institution's rules and regulations</li> <li>Take an active stance against corruption and dishonesty when noted</li> <li>Actively promote the value of the institution to internal and external stakeholders</li> <li>Able to work in unity with a team and not seek personal gain</li> <li>Apply universal moral principles consistently to achieve moral decisions</li> </ul>	<ul> <li>Create an environment conducive of moral practices</li> <li>Actively develop and implement measures to combat fraud and corruption</li> <li>Set integrity standards and shared accountability measures across the institution to support the objectives of local government</li> <li>Take responsibility for own actions and decisions, even if the consequences are unfavourable</li> </ul>	



Cluster	Core Competencies			Weight		
Competency Name	Planning and Organising <sup>2</sup>					
Competency Definition		nd organise information and reice delivery and build efficien				
BASIC	COMPETENT	ADVANCED	SUPERIOR	5		
<ul> <li>Able to follow basic plans and organise tasks around set objectives</li> <li>Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans</li> <li>Able to follow existing plans and ensure that objectives are met</li> <li>Focus on short term objectives in developing plans and actions</li> <li>Arrange information and resources required for a task, but require further structure and organisation</li> </ul>	<ul> <li>Actively and appropriately organise information and resources required for a task</li> <li>Recognise the urgency and importance of tasks</li> <li>Balance short and long-term plans and goals and incorporate into the team's performance objectives</li> <li>Schedule tasks to ensure they are performed within budget and with efficient use of time and resources</li> <li>Measure progress and monitor performance results</li> </ul>	<ul> <li>Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation</li> <li>Identify in advance stages and actions to complete tasks and projects</li> <li>Schedule realistic timelines, objectives and milestones for tasks and projects</li> <li>Produce clear, detailed and comprehensive plans to achieve institutional objectives</li> <li>Identify possible risk factors and design and implement appropriate contingency plans</li> <li>Adapt plans in light of changing circumstances</li> <li>Prioritise tasks and projects according to their relevant urgency and importance</li> </ul>	<ul> <li>Focus on broad strategies and initiative when developing plans and actions</li> <li>Able to project and forecast short, medium and long term requirements of the institution and local government</li> <li>Translate policy into relevant projects to facilitate the achievement of institutional objective</li> </ul>			



Cluster	Core Competencies			Weight
Competency Name	Analysis and Innovation <sup>3</sup>			
Competency Definition  BASIC  Understand the basic operation of analysis, but lack detail and thoroughness Able to balance independent analysis with requesting assistance from others Recommend new	Analysis and Innovation <sup>3</sup> Able to critically analyse implement fact-based solution processes in order to achieve ACHIEVEME  COMPETENT  Demonstrate logical problem solving techniques and approaches and provide rationale for recommendation  Demonstrate objectivity, insight, and thoroughness when analysing problems  Able to break down	tions that are innovative key strategic objective	Demonstrate complex analytical and problem solving approaches and techniques     Create an environment conducive to analytical and fact-based problem-solving     Analyse, recommend solutions and monitor trends in key challenges to prevent and manage	Weight 5
ways to perform tasks within own function  Propose simple remedial interventions that marginally challenges the status quo  Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking	complex problems into manageable parts and identify solutions  Consult internal and external stakeholders on opportunities to improve processes and service delivery  Clearly communicate the benefits of new opportunities and innovative solutions to stakeholders  Continuously identify opportunities to enhance internal processes  Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention	<ul> <li>Identify solutions on various areas in the institution</li> <li>Formulate and implement new ideas throughout the institution</li> <li>Able to gain approval and buy in for proposed interventions from relevant stakeholders</li> </ul>	<ul> <li>Create an environment that fosters innovative thinking and follows a learning organisation approach</li> <li>Be a thought leader on innovative customer service delivery, and process optimisation</li> <li>Plan an active role in sharing best practice solutions and engage in national and international local government seminars and conferences</li> </ul>	



Cluster	Core Competencies						
Competency Name	Knowledge and Info	rmation Management <sup>4</sup>					
Competency Definition  Able to Promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government  ACHIEVEMENT LEVELS							
BASIC COMPETENT ADVANCED SUPERIOR							
<ul> <li>Collect, categorise and track relevant information required for specific tasks and projects</li> <li>Analyse and interpret information to draw conclusions</li> <li>Seek new sources of information to increase the knowledge base</li> <li>Regularly share information and knowledge with internal stakeholders and team members</li> </ul>	Use appropriate information systems and technology to manage institutional knowledge and information sharing     Evaluate date from various sources and use information effectively to influence decisions and provide solutions     Actively create mechanisms and structures for sharing of information     Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency	<ul> <li>Effectively predict future information and knowledge management requirements and systems</li> <li>Develop standards and processes to meet future knowledge management needs</li> <li>Share and promote best-practice knowledge management across various institutions</li> <li>Establish accurate measures and monitoring systems for knowledge and information management</li> <li>Create a culture conductive of learning and knowledge sharing</li> <li>Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches</li> </ul>	and culture where team members are empowered to seek, gain and share knowledge and information  Establish partnerships across local government to facilitate knowledge management				

Cluster	Core Competencies			Weight
Competency Name	Communication <sup>5</sup>			
Competency Definition	manner appropriate finfluence stakeholder		in a clear, focused and concise ffectively convey, persuade and ome	
BASIC	COMPETENT	ADVANCED	SUPERIOR	5
<ul> <li>Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools</li> <li>Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration</li> <li>Disseminate and convey information and knowledge adequately</li> </ul>	<ul> <li>Express ideas to individuals and groups in formal and informal settings in a manner that is interesting and motivating</li> <li>Able to understand, tolerate and appreciate diverse perspectives, attitudes an believes</li> <li>Adapts communication content and style to suit the audience and facilitate optimal information transfer</li> <li>Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders</li> <li>Compile clear, focused, concise and well-structures written documents</li> </ul>	<ul> <li>Effectively communicate high-risk and sensitive matters to relevant stakeholders</li> <li>Develop a well-defined communication strategy</li> <li>Valance political perspectives with institutional needs when communicating viewpoints on complex issues</li> <li>Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles</li> <li>Market and promote the institution to eternal stakeholders and seek to enhance a positive image of the institution</li> <li>Able to communicate with the media with high levels of moral competence and discipline</li> </ul>	<ul> <li>Regarded as a specialist in negotiations and representing the institution</li> <li>Able to inspire and motivate others through positive communication that is impactful and relevant</li> <li>Creates an environment conducive to transparent and productive communication and critical and appreciative conversations</li> <li>Able to coordinate negotiations at different levels within local government and externally</li> </ul>	

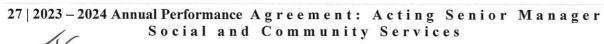
D.T

VW

Cluster	Core Competencies			Weight			
Competency	Results and Quality	sults and Quality Focus <sup>6</sup>					
Name							
Competency	Able to maintain his	gh quality standards, focus on acl	nieving results and objectives				
while consistently striving to exceed expectations and encourage others to meet quality standards, Further, to actively monitor and measure results and quality against identified objectives							
	ACH	HIEVEMENT LEVELS					
BASIC COMPETENT ADVANCED SUPERIOR  • Understand priority actions standards and outcomes to exceed quality							
Understand quality of work but requires guidance in attending to important matters     Show a basic commitment to achieving the correct results     Produce the minimum level of results required in the role     Produce outcomes that is of a good standards     Focus on the quantity of output but requires development in incorporating the quality of work     Produce quality work in general circumstances, but fails to meet expectation when under pressure	<ul> <li>Focus on high priority actions and does not become distracted by lower-priority activities</li> <li>Display firm commitment and price in achieving the correct results</li> <li>Set quality standards and design processes and tasks around achieving set standards</li> <li>Produce output of high quality</li> <li>Able to balance the quantity and quality of results in order to achieve objectives</li> <li>Monitors progress, quality of work, and use of resources; provide status updates, and make adjustments as needed</li> </ul>	<ul> <li>Consistently verify own standards and outcomes to ensure quality output</li> <li>Focus on the end result and avoids being distracted</li> <li>Demonstrate a determined and committed approach to achieving results and quality standards</li> <li>Follow task and projects through to completion</li> <li>Set challenging goals and objectives to self and team and display commitment to achieving expectations</li> <li>Maintain a focus on quality outputs when placed under pressure</li> <li>Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution</li> </ul>	<ul> <li>Coach and guide others to exceed quality standards and results</li> <li>Develop challenging, client-focused goals and sets high standards for personal performance</li> <li>Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required</li> <li>Work with team to set ambitious and challenging team goals, communicating longand short term expectations</li> <li>Take appropriate risks to accomplish goals</li> <li>Overcome setbacks and adjust action plans to realise goals</li> <li>Focus people on critical activities that yield a high impact</li> </ul>				

D.T

VW



8.3 The assessment of the performance of the Employee will be based on the following rating scale for KPIs and Leading Competencies and Core Competencies:

Level	Rating	Description	
	12345		
5		Outstanding	Performance far exceeds the standard expected of an employee at this
		Performance	level. The appraisal indicates that the Employee has achieved above
			fully effective results against all performance criteria and indicators as
			specified in the PA and Performance Plan and maintained this in all
			areas of responsibility throughout the year
4		Performance	Performance is significantly higher than the standard expected in the
		Significantly	job. The appraisal indicates that the Employee has achieved above
		Above	fully effective results against more than half of the performance
		Expectations	criteria and indicators and fully achieved al others throughout the year
3		Fully Effective	Performance fully meets the standards expected in all areas of the job.
			The appraisal indicates that the Employee has fully achieved effective
	ь		results against all significant performance criteria and indicators as
			specified in the Performance Agreements and Performance Plan.
2		Not Fully	Performance is below the standard required for the job in key areas.
		Effective	Performance meets some of the standards expected for the job. The
			review/assessment indicates that the employee has achieved below
			fully effective results against more than half the key performances
	=		criteria and indicators as specified in the Performance Agreements and
			Performance Plan.
1		Unacceptable	Performance does not meet the standard expected for the job. The
		Performance	review/assessment indicates that the employee has achieved below
			fully effective results against almost all of the performance criteria and
			indicators as specified in the Performance Agreements and
			Performance Plan. The employee has failed to demonstrate the
			commitment or ability to bring performance up to the level expected
			in the job despite management efforts to encourage improvement.

8. For purpose of evaluating the performance of the **Employee** for the mid-year and year-end reviews, an evaluation panel constituted of the following persons will be established:  $\mathcal{D}^{\mathcal{A}}$ 

28 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services VM

- 8.1 Municipal Manager
- 8.2 Chairperson of the Performance Audit Committee (PAC) or the Audit Committee (AC) in the absence of a performance audit committee
- 8.3 Member of the Mayoral or Executive Committee or in respect of a plenary type municipality, another member of Council.
- 8.4 Municipal Manager from another municipality; and
- 8.5 The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels.

### 9. SCHEDULE FOR PERFORMANCE REVIEWS

9.1 The performance of the Employee in relation to his performance agreement shall be reviewed on the following dates with the understanding that reviews in the third quarter may be verbal if performance is satisfactory:

Quarter	Review Period	<b>Anticipated Review Dates</b>				
1	01 July 2023 – 30 September 2023	31 October 2023				
2	01 October 2023 – 31 December 2023	31 January 2024				
3	01 January 2024 – 31 March 2024	30 April 2024				
4	01 April 2024 – 30 June 2024	31 July 2024				

- 9.2 The Employer shall keep a record of the mid-year review and annual assessment meetings;
- 9.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance;
- 9.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made;
- 9.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

### 10. DEVELOPMENTAL REQUIREMENTS

10.1 The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure

B. Such Plan may be implemented and/or amended as the case may be after each assessment. In that case, the Employee will be fully consulted before any such change or plan is made.

29 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services



### 11. OBLIGATIONS OF THE EMPLOYER

- 11.1 The **Employer** shall:
- 11.1.1 Create an enabling environment to facilitate effective performance by the **Employee**;
- 11.1.2 Provide access to skills development and capacity building opportunities;
- 11.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 11.1.4 On the request of the **Employee**, delegate such powers reasonably required by the Employee to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
- 11.1.5 Make available to the **Employee** such resources as the **Employee** may reasonably require from time to time assisting him/her to meet the performance objectives and targets established in terms of this Agreement.

### 12. CONSULTATION

- 12.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others:
- 12.1.1 A direct effect on the performance of any of the **Employee's** functions
- 12.1.2 Commit the **Employee** to implement or to give effect to a decision made by the Employer
- 12.1.3 A substantial financial effect on the Employer
- 12.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

### 12.3 MANAGEMENT OF EVALUATION OUTCOMES

- 12.3.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.3. 2 A performance bonus of 5% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:
- 12.3.3 A score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and

30 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services W.V.

- 12.3.4 A score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
- 12.3.5 In the case of unacceptable performance, the **Employer** shall:
- 12.3.6 Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance;
- 12.3.7 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the on grounds of unfitness or incapacity to carry out his or her duties.

### 12.4 DISPUTE RESOLUTION

- Any disputes about the nature of the Employee's performance agreement, whether it relates
  to key responsibilities, priorities, methods of assessment and/or salary increment in the
  agreement must be mediated by
  - a) In the case of the Managers directly accountable to the Municipal Manager the Executive Mayor or Mayor within 30 days of receipt of a formal dispute from the employee, whose decision shall be final and binding on both parties.
- ii. Any disputes about the outcome of the **Employee's** performance evaluation must be mediated by
  - b) In the case of the Managers directly accountable to the Municipal Manager a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub regulation 27 (4) (e), within 30 (Thirty) days of receipt of a formal dispute from the **Employee**, whose decision shall be final and binding on both **Parties**.

### 13. GENERAL

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer**;
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

r.0

(1)



Thus done and signed at 2023	Bel9-Bel9on this the 25day of
AS WITNESSES:	Acting Senior Manager: Social and Community Services
2	
Thus done and signed at	Sela-Bela on this the 25 day of
AS WITNESSES:	
1.	Municipal Manager
2.	

### 2023/2024 ANNUAL PERFORMANCE PLAN



NAME DT RABOROLO

POSITION ACTING SENIOR MANAGER: SOCIAL AND COMMUNITY SERVICES

SUPERVISOR MUNICIPAL MANAGER

INSTITUTION BELA - BELA LOCAL MUNICIPALITY

PERIOD 01 JULY 2023 TO 31 AUGUST 2023

33 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

17 Ta.

### COMPONENTS OF THE PERFORMANCE PLAN

- 1. Purpose
- 2. Key Performance Areas
- 3. Strategic Intent
- 4. Key Performance Indicators
- 5. Assessment Rating Scales
- 6. Performance Assessment Process
- 7. Approval of the Performance Plan

### 1. PURPOSE

The performance plan outlines the Council's performance expectations of the employee and the is a strategic intent to ensure that the development priorities and objectives as set in the Municipal Approved 2023/2024 Integrated Plan (IDP) and the Key Performance Indicators and targets in the Municipal 2023/2024 Service Delivery and Budget Implementation Plan (SDBIP) are achieved through operational initiatives

### 2. KEY PERFORMANCE AREAS

The strategic Objectives of the Municipality are informed by the following Key Performance Areas as outlined in the Local Government: Municipal Planning and Performance Management Regulations (2001)

- 2.1 Basic Service Delivery and Infrastructure Development
- 2.2 Local Economic Development
- 2.3 Municipal Financial Viability
- 2.4 Municipal Institutional Development & Transformation
- 2.5 Good Governance and Public Participation
- 2.6 Spatial Rationale (Added)

### 3. STRATEGIC INTENT

Vision:

"We are the prime agricultural hub and eco-tourism destination of choice"

Mission:

Our mission is to constantly strife towards the achievement of:

• An effective and efficient service delivery underpinned by

34 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

- Stakeholder driven economic development and growth that fosters
- Sustainable job creation opportunities of communities within
- A safe, healthy and prosperous environment.

### Values:

Bela-Bela municipality commits itself to adhere to the municipal core policies and values which are:

- Accountability
- Fairness
- Effectiveness
- Commitment
- · Honesty and sincerity

D.T

35 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

VW

## 4. KEY PERFORMANCE INDICATORS AND SERVICE DELIVERY TARGETS: ANNEXURE A

Department		3		Social and Community Services		Social and Community Services		Social and Community	Services		Corporate	Services	Corporate Service		
Evidence Required				Collection Schedule		Collection Schedule		Audit Reports on Landfill site			Į	meetings		committee	
ETS	Budget			орех		Opex		Opex			Opex		Opex		
2023/2024 QUARTERLY PERFORMANCE TARGETS	4th Quarter Targets			6x Formal areas with weekly access to waste removal	a.	3 x Informal Settlements	access to solid	1x Landfill Site C				meeting to be attended		meetings to be convened	
ARTERLY PERFO	3rd Quarter Targets			6x Formal areas with weekly access to waste		3 x Informal Settlements	access to solid waste removal	2x Landfill Site Audit Reports			1x Council	meeting to be attended	3x Section 79 Committee	meetings to be convened	
2023/2024 QU	2nd Quarter Targets			6x Formal areas with weekly access to waste removal		3 x Informal Settlements	will weekly access to solid waste removal	1x Landfill Site Audit Report				meeting to be attended	_	meetings to be convened	· · · · · · · · · · · · · · · · · · ·
	1st Quarter Targets			6x Formal areas with weekly access to waste	removal	3 x Informal Settlements	access to solid waste removal	1x Landfill Site Audit	Report		1x Council	meeting to be attended	3x Section 79 Committee	meetings to be convened	
Annual Targets	+ 505)5054			6x Formal areas with weekly access to waste removal		3 x Informal Settlements with	weeny access to solid waste removal	5x Landfill Site Audit Report			4x Council	meetings to be attended	11x Section 79 Committee	meetings to be attended	
Baseline	COCCUCACO			6x Formal areas with weekly access to waste removal	(Bela-Bela Township, Bela- Bela Town, Jinnah Park, Spa Park, Masakhane and Pienaarsrevier.)	3 x Informal Settlements with	weekly access to solid waste removal (Jacob Zuma, Tsakane and Koppewaai)	5x Landfill Site Audit Report				meetings attended		meetings attended	
E &	900			FI F		KPI 2		KPI 3			KPI 4		KPI 5	_	
Unit of	(NoM)			#		#		#		ERIES			#		7/1
Weight				20%		20%		10%		D CEMET	10%		10%		UC NOIT
Key	Indicator (KPI)	%(			removal by 30 June 2024	Number of 2 informal	semements with weekly access to solid waste removal by 30 June 2024	Number of 1	permit Audit report conducted by 30 June 2024	CREATIONAL AN	Number of 1	Council meetings convened by 30 June 2024		Committee meetings convened by 30 June 2024	IRI IC DADTICIDA
Project/	Programme	PRIORITY AREA: BASIC SERVICE DELIVERY 50%	AGEMENT	Waste Management and Cleansing		Waste Management	and Ceansing	Waste	-	PRIORITY AREA: SPORT, ARTS, CULTURE, RECREATIONAL AND CEMETERIES	Council	Administration	Council Administration		DNANCE AND DI
Strategic	Onjecuves	BASIC SERV	WASTE MAN	To promote the welfare of the community		To promote the welfare of	community	Promote the		: SPORT, ART	To Improve	Administrativ e and Governance Capacity	To Improve Administrativ	e and Governance Capacity	GOOD GOVE
Key	Performance Area	PRIORITY AREA	PRIORITY AREA: WASTE MANAGEMENT	Basic Service Delivery and Infrastructure Development		Basic Service Delivery and	Development	Basic Service		RIORITY AREA	Good	Governance and Public Participation	Municipal Transformation	and Institutional Development	PRIORITY AREA: GOOD GOVERNANCE AND PLIBLIC PARTICIPATION 20%

# 36 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services



Services	1.
Community Se	5 30
and	
Social	
Manager	
Senior	
Acting	
37   2023 – 2024 Annual Performance Agreement:	

Strategic Objectives	ي <u>در</u>	Project/ Programme	Key Performance	Weight	Unit of measure	Code	Baseline 2022//2023	Annual Targets 2023/2024		2023/2024 QUA	IRTERLY PERF	2023/2024 QUARTERLY PERFORMANCE TARGETS	ETS	Evidence Required	Department
		9	Indicator (KPI)		(NoM)				1st Quarter Targets	2nd Quarter Targets	3rd Quarter Targets	4th Quarter Targets	Budget		
K AND	N	PRIORITY AREA: RISK AND INTERNAL AUDITOR	3K												
To improve administrativand and governance capacity	e v	To improve Corporate administrative Governance and governance capacity	Number of Audit and Performance Committee meetings held by 30 June 2024		#	8 N N N N N N N N N N N N N N N N N N N	4x Audit and Performance Committee Meetings held	4x Audit and Performance Committee meetings to be held	1x Audit and 1 Performance P Committee C meeting to be m held h	x Audit and erformance committee neeting to be eld	1x Audit and Performance Committee meeting to be held	1x Audit and Performance Committee meeting to be held	орех	Signed Attendance Registers and Minutes	Office of the Municipal Manager
To improve administrativand and governance capacity	e sive	To improve Corporate administrative Governance and governance capacity	Number of Risk Management Committee meetings held by 30 June 2024	***************************************	#	XPI7	4x Risk Management Committee meetings attended	4x Risk Management Committee Meetings to be attended	1x Risk Management Committee Meeting to be attended	1x Risk Management Committee Meeting to be attended	1x Risk Management Committee Meeting to be attended	1x Risk Management Committee Meeting to be attended	×adO	Signed Attendance Registers and minutes	Office of the Municipal Manager
ANCI	AL VI	PRIORITY AREA: FINANCIAL VIABILITY 10%													
To improve financial viability		Budget and Reporting	Percentage of AG queries resolved as per the Action Plan by 30 June 2024	10%	%	KPI 8	80% of AG findings resolved for 2021/2022	90% of AG queries to be resolved for 2022/2023	N/A	N/A	50% of AG queries to be resolved	90% of AG queries to be resolved	хэдО	Progress Report Budget & on the implementation of the Action Plan for 2022/2023	Budget & Treasury

1 fc.

# 6. ASSESSMENT RATING SCALE

	Unacceptable Performance	Performance is below the standard required for the job in key areas.  Performance meets some of the standard expected for the job. The review/assessment indicates that the employee has achieved below the employee has achieved below the employee has achieved below the performance criteria and indicators as specified in the Performance Agreements and Performance Plan.  The employee has achieved below fully effective results against amont the performance criteria and indicators as specified in the Performance Plan.  The employee has achieved below fully effective results against almost all of the performance Plan.  The employee has achieved below fully effective results against and indicators as specified in the Performance Plan.  The employee has achieved below fully effective results against almost all of the performance plan.  The management efforts to encourage improvement.
2	Not Fully Effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performances criteria and indicators as specified in the Performance Plan.
3	Fully Effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreements and Performance Plan.
4	Performance Significantly Above Expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved al others throughout the year.
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.

38|2023-2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

1.0 m

#### 7. PERFORMANCE ASSESSMENT PROCESS

The following steps will be followed to ensure a fully participative and complaint performance assessment process is adhered to:

- 1. Performance Assessments
  - 1.1 Formal assessments between employee and employer will take place twice a year to measure the performance of the employee against the agreed performance targets.
  - 1.2 Progress against the targets will be captured in preparation for the assessments.
  - 1.3 Scores of 1-5 will be calculated based upon the progress against targets.
  - 1.4 Key Performance Indicators (KPI's) and targets are audited and copied to the performance plan before the assessment date.
  - 1.5 The employer must keep records of the assessment meetings.
- 2. The employee being assessed will compile a portfolio of evidence confirming the level of performance achieved for a given assessment period and made available to the panel on request.
- 3. The process determining employee rating is as follows:
  - 3.1 The employee to motivate for a higher rating where applicable
  - 3.2 The panel to rate the achievements for the KPI are on a 5 point scale. Decimal places can be used.
  - 3.3 The panel to rate the employee's core competency requirements (CCR) on the 5 point scale. Decimal places can be used.
  - 3.4 The panel scores are averaged to arrive at a total score per KPI / CCR. Overall scores are calculated by taking weights into account where applicable.
  - 3.5 The final KPA's rating will account for 80% of the final assessment total. The CCR are to account for 20% of the final assessment total.
- The five point rating scale referred to in regulation 805 correspond as follows:

Rating	1	2	3	4	5
--------	---	---	---	---	---

- 5. The assessment rating calculator is used to calculate the overall % for performance.
- The personal development plan can be (PDP) can be reviewed after the performance assessments had been finalised in case where more clarity has been established on what the essential development needs for the relevant employee will be.



# 8. APPROVAL OF THE PERFORMANCE PLAN

This serves as a commitment between the employer and the employee that they will work together and support each other while struggling to achieve the goals of the Municipality as well as the personnel growth and development of the employee.

Undertaking by the Employer/ Supervisor	Undertaking of the Employee
On behalf of the Municipality, I undertake to ensure that a work environment conducive for excellent employee performance is	I herewith conform that I understand the strategic
established and maintained. As such, I undertake to lead to the	importance of my position within the broader organisation.  I furthermore confirm that I understand the purpose of my
best of my ability, communicate comprehensively, and empower	position, as well as the criteria on which my performance
managers and employees. Employees will have access to ongoing	will be evaluated at least twice per annum. As such I
learning, will be coached, and will be assisted to clearly understand what is expected of them, and herewith approve this	therefore commit to do my utmost to work up to these expectations. I hereby accept this plan.
performance plan.	expectations. Thereby accept this plant.
Signed and accepted by the Supervisor on behalf of Council:	Signed and accepted by the employee:
Council.	
	AL O
	1 abson
Date:	Date:
499	Date: 25/07/2023
25/07/2023	

Acting Senios Manager: Social and Community Services

Date 25/07/2023

Municipal Manager

Date 25/27/2023

41 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

7

DISCLOSURE OF FINANCIAL INTERESTS FORM: ANNEXURE C

/♦

DIT

vW

# **BELA - BELA LOCAL MUNICIPALITY**



# CONFIDENTIAL

# FINANCIAL DISCLOSURE FORM FOR 2023/2024 FINANCIAL YEAR

I, the undersigned (surname and initials)
Raborolo DT
Postal Address
29 LOERIES PLACE, 640 THIRS ROAD EXE 172
MONTANA, OIBR
Residential Address 29 LOERIE'S PLACE, 640 THIRD ROAD EXT 172,
MONTANA, 0182
Position held  ACTING SENIDE MANAGER: SOCIAL AND COMMUNITY SERVILES
11071109 32000 MANAGER. SOUTHE MINE WORMANTY SERVICES
Name of Municipality BELA-BELH LOCAL MUNICIPALITY
Telephone Number
Hereby certify that the following information is complete and correct to the best of my knowledge:
43   2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

D.T JW

# 1. Shares and other financial interests (Not bank accounts with financial institutions.)

See information sheet: note (1)

Number of shares/Extent of financial interests	Nature		Nominal Value	Name of Company/Entity
		1	/ ^	
		1/	/ H	
		1//		

#### 2. Interest in a Trust

Name of Trust	Amount of Remuneration / Income
-	MA
	1 / / / /

3. Directorships and partnerships See information sheet: note (3)

Name of corporate entity, partnership or firm	Type of business	Amount of Remuneration/ Income
	7/1	
	/////	

4. Remunerated work outside the Municipality
Must be sanctioned by Council. See information sheet: note (4)

Name of Employer	Type of Work	Amount of Remuneration/ Income
	71A	
	1///	

Council					

Date 25/07/2023

44 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

DI JU

5. Consultancies and retainerships See information sheet: note (5)

Name of client	Nature	Type of business activity	Value of any benefits received
		1	
	1/	<del>/                                    </del>	

6. Sponsorships
See information sheet: note (6)

Source of assistance/sponsorship	Description of assistance/ Sponsorship	Value of assistance/sponsorship
	7/1	
	11/1	

7. Gifts and hospitality from a source other than a family member See information sheet: note (7)

Description	Value	Source
	MIA	

8. Land and Property
See information sheet: note (8)

Description	Extent	Area	Value
BONDED HOUSE			R1700000

SIGNATURE OF EMPLOYEE BASS

DATE: 25/07/2023

PLACE: Belg-Belg

45 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager

Social and Community Services

D.T

UM

# OATH/AFFIRMATION

1.	I certify down he	that before administering the oath/affirmation I asked the deponent the following questions and wrote er/his answers in his/her presence:				
	(i)	Do you know and understand the contents	of the declarat	ition?		
	Answer					
	(ii)	Do you have any objection to taking the pr	escribed oath	or affirmation?		
	Answer					
	(iii)	Do you consider the prescribed oath or affi	rmation to be	binding on your conscience?		
	Answer					
2.	deponent truly aff	y that the deponent has acknowledged that she/he knows and understands the contents of this declaration. The nt utters the following words: "I swear that the contents of this declaration are true, so help me God." / "I ffirm that the contents of the declaration are true, so help me God." / "I ffirm that the contents of the declaration are true, so help me God." / "I ffirm that the contents of the declaration are true, so help me God." / "I ffirm that the contents of the declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I ffirm that the contents of the declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear that the contents of this declaration are true, so help me God." / "I swear th				
		Oath /Justice of the Peace	document which I further certify th	document is a true reproduction/copy of the origin was handed to me for authentication. That from my observations, an amendment or a copy of the original document.  Naam in drukskrif Name in print:  Infrastruktuur no:		
(Block l	etters)					
Designat	ion (rank)	)		Ex Officio Republic of	South Africa	
Street ad	dress of in	nstitution		BELA BELA MUNIC DEPT. SC GIAL & COMMUNIT LICENSING	Y SERVICES	
				2.7 -07- 2623 PRIVATE BAG X16 BELA-BELA 048	559	
Date		Place			_	

46 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

VW

#### CONTENTS NOTED:

#### ACTING SENIOR MANAGER: SOCIAL AND COMMUNITY SERVICES

DATE: 25/07/2023

#### INFORMATION SHEET FOR THE FINANCIAL DISCLOSURE FORM

The following notes is a guide to assist with completing the attached Financial Disclosure form (Annexure C):

#### NOTE 1

#### SHARES AND OTHER FINANCIAL INTERESTS

Designated employees are required to disclose the following details with regard to shares and other financial interests held in any private or public company or any other corporate entity recognized by law:

- The number, nature and nominal value of shares of any type;
- The nature and value of any other financial interests held in any private or public company or any other corporate entity; and
- The name of that entity.

#### NOTE 2

#### DIRECTORSHIPS AND PARTNERSHIPS

Designated employees are required to disclose the following details with regard to directorships and partnerships:

- The name and type of business activity of the corporate entity or partnership/s; and
- The amount of any remuneration received for such directorship or partnership/s.

Directorship includes any occupied position of director or alternative director, or by whatever name the position is designated.

Partnership is a legal relationship arising out of a contract between two or more persons with the object of making and sharing profits.

### NOTE 3

# REMUNERATED WORK OUTSIDE THE PUBLIC SERVICE (ALL REMUNERATED EMPLOYMENT MUST BE SANCTIONED PRIOR TO THE WORK BEING DONE.)

Designated employees are required to disclose the following details with regard to remunerated work outside the public service.

- The type of work;
- The name and type of business activity of the employer; and
- The amount of the remuneration received for such work.

Remuneration means the receipt of benefits in cash or kind.

Work means rendering a service for which the person receives remuneration.

#### NOTE 4

#### CONSULTANCIES AND RETAINERSHIPS

Designated employees are required to disclose the following details with regard to consultancies and retainerships:

47 | 2023 – 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

VU

- The nature of the consultancy or retainership of any kind;
- The name and type of business activity, of the client concerned; and
- The value of any benefits received for such consultancy or retainerships.

#### NOTE 5

#### **SPONSORSHIPS**

Designated employees are required to disclose the following details with regard to sponsorships:

- The source and description of direct financial sponsorship or assistance; and
- The value of the sponsorship or assistance.

#### NOTE 6

#### GIFTS AND HOSPITALITY FROM A SOURCE OTHER THAN A FAMILY MEMBER

Designated employees are required to disclose the following details with regard to gifts and hospitality:

- A description and the value and source of a gift with a value in excess of R350;
- A description and the value of gifts from a single source which cumulatively exceed the value of R350 in the relevant 12 month period; and
- Hospitality intended as a gift in kind.

Designated employees must disclose any material advantage that they received from any source e.g. any discount prices or rates that are not available to the general public.

All personal gifts within the family and hospitality of a traditional or cultural nature need not be disclosed.

#### NOTE 7

#### LAND AND PROPERTY

Designated employees are required to disclose the following details with regard to their ownership and other interests in land and property (residential or otherwise both inside and outside the Republic):

- A description and extent of the land or property;
- The area in which it is situated; and
- The value of the interest.

D.T

D-7 '

48 | 2023 - 2024 Annual Performance Agreement: Acting Senior Manager Social and Community Services

VIU