



# Bela-Bela Local Municipality

Chris Hani Drive, Bela-Bela, Limpopo. Private Bagx1609

Bela-Bela 04810

Tel: 014 736 8002 Fax: 014 736 8068

Website: [www.belabela.gov.za](http://www.belabela.gov.za)

## Office of the Municipal Manager

---

Enquiries: S Kgatla  
(014) 736 8000

24 May 2016

### The Community members

#### Community Inputs on the BBLM 2016/17 tabled budget:

We acknowledge the inputs and comments by various communities during the public consultation process for Bela-Bela Local Municipality's 2016/17 MTREF in terms of paragraph 15 of the Municipal Budget and Reporting Regulation together with section 09 of the Tariffs policy.

Bela-Bela Local Municipality has compiled the 2016/17 budget in line with the Constitution of the country, Municipal Systems Act (MSA), Municipal Financial Management Act (MFMA), Treasury Budget related Circulars and other relevant legislation.

Your inputs will be tabled before Council on 24 May 2016 and bellow are responses to the inputs received from various community members:

#### 1. Budget road show – Pienasrivier – 18 April 2016

##### **Street light not working**

*Response: MFMA circular No. 72 indicated that all municipalities must formulate service level standards which must form part of the 2016/17 tabled MTREF budget documentation. The services level standard will be able to monitor the level in which service delivery is achieved by each department. Service level standards detail the expectation which each department need to achieve in order to successfully attain service delivery to the community.*

*The municipality has also developed repair and maintenance plan which allocates certain budget in the maintenance of among other things street lights.*

*We have also established customer care unit to effectively deal with any reported incident. Communities are encouraged to utilize our customer care unit to report any*

---

Chris Hani Drive, Bela-Bela, Limpopo Private Bag X 1609 Bela-Bela 0480

Tel: 014 736 8002/8001 Fax: 014 736 8068

Website: [www.belabela.gov.za](http://www.belabela.gov.za)

*The Tourism hub of the Limpopo Province*

*faults in street lights, amongst others. The customer care is able to provide incident case and it also allows management to track any progress to the case being reported.*

#### **No wall around the park**

*Response: Municipality take note of the community input. This will be considered during the next IDP review.*

#### **Paving on the street passing the school**

*Response: Municipality take not of the community input. This will be considered during the next IDP review.*

#### **Houses are cracked due to rain**

*Response: The matter will be brought to the attention of MEC for Cooperative Government, Human Settlements and Traditional Affairs.*

#### **There is a hole at back of the township**

*Response: As indicated under input number 1 above, Municipality has developed repair and maintenance plan which allocate certain budget in the maintenance of faulty or structures around the Bela-Bela area.*

*We have also established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.*

#### **Water restrictions in Pienaaersrivier VS Masakhane**

*Response: The water at Pienaaersrivier is purchased directly from Magalies Water whereas Masakhane is supplied from boreholes. The Magalies Water account needs to be serviced or else the whole municipal area will be cut off. Also, the water accounts debt at Masakhane is largely attributable to the developers who developed the township. The municipality is in the process of addressing the debt with the developers.*

#### **Streets have no names**

*Response: Municipality take note of the community input. This will be considered during the next IDP review.*

#### **Higher mask light**

*Response: Municipality takes not of the community input. This will be considered during the next IDP review.*

#### **Sports facility**

*Response:* Municipality takes not of the community input. This will be considered during the next IDP review.. It should also be noted that, Municipality does ensure the budget cover any sports related project and at moment this are being implemented on the other areas such as Sunfa Stadium and Sports facilities center on stand 752. Piensersrivier will certainly be taken into consideration on the next IDP review.

### **Houses (RDP)**

*Response:* The issue of RDP housing reside with Department of Human Settlement. Department of Human Settlement is responsible to allocate budget for construction of RDP houses. The department in partnership with the Municipality will allocate request Municipality to facilitate the process of identifying and allocation of RDP houses as per the RDP regulations and Act.

Department of Human Settlement have allocated 300 RDP houses for the 2016/17 budget year. Proper process which will be followed in allocating and building the RDP houses. The matter will be brought to the attention of the MEC.

### **No graveyard**

*Response:* Municipality has set aside budget in the 2015/16 financial year to conduct spatial development planning which is due for completion by the end of June 2016. Municipality has also provided budget based on own funded project for the following project which will help in addressing the issues surrounding graveyard and other related issues:

- Integrated Human Development Strategy – 2017/18
- Comprehensive land audit – 2017/18
- Identification of suitable land for future cemetery in BBLM area – 2017/18

The above project can be found on the 2016/17 budget book

### **Account not delivered**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

### **Grass cutting**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

### **Demarcation from Pretoria side**

*Response:* Municipality has set aside budget in the 2015/16 financial year to conduct spatial development planning which is due for completion by the end of June 2016. This project will address certain issue relating to demarcation around Bela-Bela town.

## **2. Budget road show – ward 5 – 23 April 2016**

### **Electricity is expensive**

*Response:* Municipality has little control with regard to the increase in electricity tariff. The increase in tariff are regulated and controlled by NERSA who give us indication of by how much the tariff can be increased by Municipality. The Municipality is also a price taker from ESKOM electricity purchases.

### **Blocked toilet 6478**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

### **Higher mask light**

*Response:* Municipality take not of the community input. This will be considered during the next IDP review.

### **Drinking at the parks**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported. Also, the community is encouraged to report any illegal activities, such as public drinking, to the SAPS immediately.

### **Bursary for youth**

*Response:* Currently the municipality does not have funds for bursaries. However, the municipality will engage the various stakeholders such as national and provincial government, parastatals and so forth to collate and distribute information on available bursaries and scholarships.

### **Hiring of equipment and cars**

*Response:* The municipality does not have the amount of investments required to directly purchase these items once off, hence the capital leases which spreads the investments over a period of time.

### **Misuse of water by resident**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report

any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

Municipality has also promised to compensate R250 to any person who bring forward information relating to the misuse or tempering of the water pipe

#### **No library in this area**

*Response:* Municipality take not of the community input. This will be considered during the next IDP review.

#### **Houses for elderly**

*Response:* Department of Human Settlement have allocated 300 RDP houses for the 2016/17 budget year. Proper process will be followed in allocating and building the RDP houses. Elderly people are encouraged to apply since they fall under category of indigent people

#### **Installation of solar system**

*Response:* Municipality take not of the community input. This will be considered during the next IDP review.

#### **Blockage of water from Mandela and no drainage**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

#### **No SASSA office in township**

*Response:* It should be noted that SASSA office fall under Department of Social Development. Mayor will engage the MEC in trying to address the concern raised by the community

#### **Why pay for tombstone**

*Response:* Municipality major revenue are generated through sales of services of which some of the services are being subsidies. It also require municipality to recover cost to certain type of services which are not subsidized. Therefore the charge for tombstones require Municipality to charge in order to recover the cost. It should also be noted that the charge is subsidized by revenue from assessment rates.

#### **Rock in EX 1, Mabunda Street**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

### **Contractors not working at graveyard**

*Response:*We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

### **Fencing of graveyard**

*Response:*Municipality take not of the community input. This has been budgeted in the 2016/17 budget.

### **Selling of electricity in line 1**

*Residance may use different channels in purchasing electricity including:* Cellphones, ATS, Shell Garage, etc

### **Drug problem – Drug rehab**

*Respond:* The issue will be considered during the next IDP review

### **Clinic at extension 6 and Clinic not treating people well**

*Response:*The issue regarding clinic reside with Department of Health. Mayor will engage the MEC or relevant department in trying to rely the concern of the community

### **Police station in township**

*Response:*The issue regarding Police station reside with South African Police Service department. Mayor will engage the MEC or relevant department in trying to rely the concern of the community

## **3. Budget road show – Masakhane – 28 April 2016**

### **Indigent registration repeated this weekend**

*Response:*Municipality did open for registration of indigent as per indigent policy. The registration was open for 1 week and later extended to second week to allow those who might have missed it to come and register. The registration process is still open until 30 May 2016. Those who still want to register should visit the municipal offices during working hours.

### **They are not receiving assessment rates**

*Response:*We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

### **Water bill seating at R50 000 for stand 256 and concern on account for stand 173**

*Response:*We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

#### **People occupying houses illegally**

*Respond:* The Mayor will engage COGTA MEC to fast rack issues of sorting out mixed RDP housing occupation.

#### **They are not getting assistance at Municipal office**

*Response:*We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

#### **Account handed over to debt collectors**

*Response:*Major revenue from Municipality are from the sales of services to consumers. Its also important for Municipality to attain favorable collection rate in order to have healthy cash flow which will assist in addressing services delivery.

Municipality is seating with debt of more than R100 million. Therefore, Municipality has to undergo extra mile in trying to recover the total outstanding debts. This led to certain debts being handed over to debt collectors. Moreover, the 50-50 debt write off programme is still in place until the end of June 2016.

### **4. Budget road show – Ward 1: Spa Park – 03 May 2016**

#### **Why is Koppewaaai not in budget?**

*Response:*Municipality take not of the community input. This will be considered during the next IDP review.

#### **Disaster concern in SparPark**

*Response:*We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

#### **Catchment**

*Response:*Municipality take not of the community input. This will be considered during the next IDP review.

#### **Who is doing the construction?**

*Response: The construction is being awarded to Readira through the competitive Bid process as required by the Supply Chain Regulation.*

**Why is Municipality taking free basic service away?**

*Response: Municipality has undertaken process to review majority of its tariff to determine if they are cost reflective. It was determined that majority of the tariff were not cost reflective. This led to review of certain tariff and adjustment being considered accordingly. The free basic services are based on affordability by the municipality. The FBS are not taken away, but reduced to be in line with national policy. National government subsidises the FBS through equitable share at 6kl of water and 50kwh of electricity. The municipality went above the national policy when the funds were available to do this.*

**What is Municipality doing with an additional R39 MIG fund received?**

*Response: Municipality tabled second adjustment budget to Council to approve allocation of additional MIG received. It should also be noted that, only projects which are already registered on the IDP can be allocated budget from additional MIG received. The R39 Million was allocated to the following approved projects:*

		<b>Add. allocation</b>	<b>Budget</b>	<b>Add. allocation</b>
<b>PROJECT NAME</b>	<b>2015/2016</b>	<b>2016/2017</b>	<b>2016/2017</b>	<b>2016/2017</b>
<b>Multi purpose centre: X6</b>	<b>R 8 439 130.00</b>			
Sport facilities stand 752	R 3 424 843.00		R 2 850 000.00	
Stormwater Limpopo Road	R 4 811 078.00		R 2 600 000.00	
Road Paving X2,7, 8	R 1 215 180.00		R 5 809 825.00	
Bulk sewer infrastructure X 25	R 4 145 545.00		R 812 130.00	
Upgrade Sunfa stadium		R 1 300 000.00	R 1 992 250.00	R 5 428 750.00
Upgrade streets : Spa Park		R 1 336 869.00	R 4 797 000.00	R 336 868.00
Pave access road and fence, Grave yard			R 2 581 245.00	
Road Paving : X 2, 4 & 6				R 9 255 520.00
Paving of bus route: Rapatokwane				R 5 617 950.00
Refurbish old section of WTP and contact reservoir				R 7 500 000.00
Upgrade sport facilities stand 274				R 4 887 623.00
Stormwater Marikana Street (X6)				R 3 354 420.00
PMU costs	R 935 224.00		R 1 128 550.00	
Projected Expenditure	R 22 971 000.00	R 2 636 869.00	R 22 571 000.00	R 36 381 131.00
Allocation	R 22 971 000.00		R 22 571 000.00	

## **5. Budget road show – Tsakane – 07 May 2016**

### **No learnership and bursary**

*Response: The Municipality is running an intership program where five graduates are appointed every two years to participate in the Financial Management Internship program.*

### **Why 950 RDP in EX9 and not in Tsakane**

*Response: Department of Human Settlement have allocated 300 RDP houses for the 2016/17 budget year. Proper process will be followed in allocating and building the RDP houses. Elderly people are encouraged to apply since they fall under category of indigent people*

### **Is this the first budget draft?**

*Response: The 2016/17 budget was tabled for approval with the council during month of March and published for public participation between April and May. The budget is therefore the first budget that is being circulated for input. The 2015/16 draft budget was taken through this same process in Tsakane last year.*

### **Indigent registration – arrange with SAPS for affidavit**

*Response: Registration for Indigent are being done in terms of the approved indigent policy. Community input will be noted during the review of the indigent policy*

### **Clinics at EX 6 not functioning**

*Response: The issue regarding clinic reside with Department of Health. Mayor will engage the MEC or relevant department in trying to rely the concern of the community*

### **Water is a problem in Tsakane**

*Response: We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported*

### **No budget for youth**

*Response: Youth development activities are annually allocated R50 000 budget which may be utilized for approved youth related programs.*

### **Road gravelling**

*Response: The Municipality has budgeted R29 million for the repairs and maintenance of infrastructure including the gravelling of dilapidated roads*

### **EPWP doesn't have uniform**

*Response:* Municipality has set aside budget in the 2016/17 MTRF for uniform and therefore this issue will be addressed.

#### **How many times does council come to Tsakane**

*Response:* The ward Councillor as a Council representative of the community holds monthly meetings to deal with community issues. The Mayor also holds several Mayoral roadshows where community matters are addressed. Officials of the Municipality also frequent all areas on a regular bases to attend to different service delivery matters ranging from: Water, electricity, sanitation, weekly rubbish collection, monthly meter readings, etc.

#### **Who must fix the leaking water pipes?**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

#### **No tertiary institution**

*Response:* The issue regarding tertiary reside with Department of Education. Mayor will engage the MEC or relevant department in trying to relay the concern of the community

#### **No admin office**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

## **6. Budget road show – Ward 3 (Mandela) – 07 May 2016**

#### **Land for churches**

*Response:* Municipality has set aside budget in the 2015/16 financial year to conduct **spatial development planning** which is due for completion by the end of June 2016. Municipality has also provided budget based on own funded project for the following project which will help in addressing the issues surrounding graveyard and other related issues:

- Integrated Human Development Strategy – 2017/18
- Comprehensive land audit – 2017/18

- *Identification of suitable land for future cemetery in BBLM area – 2017/18*

The above project can be found on the 2016/17 budget book

#### **Roads are small**

*Response:* Municipality take not of the community input. This will be considered during the next IDP review.

#### **Street light not working**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

#### **People have multiple stands**

*Response:* We encourage community to report any activities to the municipality through our newly implemented customer care system which will allow us to effectively address such queries within a reasonable time period.

#### **No storm water drainage**

*Response:* Municipality take not of the community input. This will be considered during the next IDP review.

#### **Tariff charges are higher**

*Response:* Municipality has undertaken process to review majority of its tariff to determine if they are cost reflective. It was determined that majority of the tariff were not cost reflective. This led to review of certain tariff and adjustment being considered accordingly.

#### **What are firearms for?**

*Response:* One of the Municipality department include protection and emergency or traffic department. Therefore the firearm budget relate to acquisition of fire arm in the traffic department.

#### **Illegal occupation of stands and title deeds**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

#### **Information center**

*Response:* LED has set aside budget for creation of tourism information center which will be an own funded projects for 2018/19 financial year.

## 7. Budget road show – Ward 4 – 08 May 2016

### **Awarding of tenders to local companies**

*Response:* Municipality always utilise Supply Chain Regulation and MFMA act when procuring for any goods/services through bidding process. Local business are always encourage to apply and follow the bidding process when Municipality advertise for tenders.

It should also be note that National Treasury has established central supplier database and encourage community members to register with CSD by logging to [www.csd.gov.za](http://www.csd.gov.za) .

### **Paving firm to re-instated**

*Response:* LED has received this input during the strategic session held during February 2016. LED is currently performing a study to see if the idea is viable and to find best suitable way to implement this initiative.

### **Why are indigent subsidy reduced**

*Response:* Municipality has undertaken process to review majority of its tariff to determine if they are cost reflective. It was determined that majority of the tariff were not cost reflective. This led to review of certain tariff and adjustment being considered accordingly

### **Why are pensioners paying for services?**

*Response:* Pensioners are welcome to apply for indigent services to qualify for free basic services.

### **When is the squatter camp being formalized**

*Response:* Municipality has set aside budget in the 2015/16 financial year to conduct spatial development planning which is due for completion by the end of June 2016. Municipality has also provided budget based on own funded project for the following project which will help in addressing the issues surrounding formalization of squatter camp and other related issues:

- Integrated Human Development Strategy – 2017/18
- Comprehensive land audit – 2017/18

The above project can be found on the 2016/17 budget book

### **Concern about electricity and other services**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report

any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

#### **Why is the electricity increasing?**

*Response:* Municipality has little control with regard to the increase in electricity tariff. The increase in tariff are regulated and controlled by NERSA who give us indication of by how much the tariff can be increased by Municipality

#### **There are no schools I Ex 6 and 9**

*Response:* The issue regarding tertiary reside with Department of Education. Mayor will engage the MEC or relevant department in trying to relay the concern of the community

#### **Paving and drainage is incomplete**

*Response:* The paving and drainage project will be continued in the 2016/17 and the contractor should resume work on 01 July 2016.

#### **Water bridging issues in EX8**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

Municipality has also promised to compensate R250 to any person who brink forward information relating to the misuse or tempering of the water pipe

#### **Chicken run projects**

*Response:* Part of currently LED projects is to conduct a study into several projects which will assist in the economic development of the Bela-Bela town.

#### **Services in EX9**

*Response:* We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

#### **Disable people employment challenge**

*Response:* Municipality has developed recruitment policy which also address the coverage of employing disable people. Municipality encourages local disable people to apply when there are open vacancies

#### **Storm water at T Junction road**

*Response:*The paving and drainage project will be continued in the 2016/17 and the contractor should resume work on 01 July 2016.

### **RDP houses challenge**

*Response:*The issue of RDP housing reside with Department of Human Settlement. Department Of Human Settlement is responsible to allocate budget for construction of RDP houses. The department in partnership with the Municipality will allocate request Municipality to facilitate the process of identifying and allocation of RDP houses as per the RDP regulations and Act.

Department of Human Settlement have allocated 300 RDP houses for the 2016/17 budget year. Proper process which will be followed in allocating and building the RDP

### **Apolo light to be fixed**

*Response:*We have established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any issues. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported.

### **Provide people stands instead of RDP**

*Response:*Municipality has set aside budget in the 2015/16 financial year to conduct spatial development planning which is due for completion by the end of June 2016. Municipality has also provided budget based on own funded project for the following project which will help in addressing the issues surrounding formalization of squatter camp and other related issues:

- Integrated Human Development Strategy – 2017/18
- Comprehensive land audit – 2017/18

The above project can be found on the 2016/17 budget book and we consider that after the study, Municipality will be able to make an inform decision to address input raised by the Community.

### **Development should be per ward and not scattered to various ward at same time**

*Response:*Municipality does take an input and this will be considered in the future. It should also be noted that, during the IDP review this input will be noted for comment as well.

### **Stop sign at ward 4 main T Junction**

*Response:*Municipality has developed repair and maintenance plan which allocate certain budget in the maintenance of among other things roads and stop signs

We have also established customer care unit to effectively deal with any reported incident. Community are encourage to utilize our customer care unit to report any fault

street light. The customer care is able to provide incident case and it also allow management to track any progress to the case being reported

#### **Timing of road projects**

*Response:* It should be noted that the timing of the construction is always correct, however, there are un-avoidable situation which led to construction being dragged to holiday season, such as rain.

#### **Are the RDP houses going to have waiting list**

*Response:* Yes, the process to allocate RDB house will be followed in accordance to the Housing act dealing with RDP houses.

#### **Houses are owned by foreigners**

*Response:* Input noted and Mayor will engage MEC to intervene through investigations..

#### **Paving to reach the tanker**

*Response:* Municipality has allocated additional R9 million based on the additional MIG received for 2015/16 to do road paving.

### **8. Ward 1: Several letters received through E-Mail**

#### **Completeness of the budget documents**

*Response:* The Municipality takes note of the concerns of the residence, residence should rest assured that all information required to meaningfully participate on the budget is included in the published draft budget document.

### **9. Provincial and National Treasury inputs**

#### **Concerns about funding of the budget and affordability of refuse removal tariffs**

*Response:* The Municipality has amended the budget to reflect a more funded budget. Cost containment were implemented to drastically reduce expenditure and only budget for necessary items. Refuse tariffs were also remodeled to be more cost reflective and be faced in stages through two financial years.